



MANUFACTURER'S WARRANTY CERTIFICATE



To register the warranty, the dealer must send this document back to the company PILOTE. The dealer keeps the second copy and the third copy is given to the client.

VEHICLE		CLIENT	
Delivery date		Name	
Model		Surname	
Unit no.		Address	
Chassis no.		Post code	City
Starting kms		Phone	
Email address			

WARRANTY CONDITIONS

- The warranty, guaranteed by the dealership, lasts 24 months as of delivery and handing over the keys, as specified by the dealer in the box reserved for the purpose on the warranty certificate.
- The warranty can only be accepted on presentation of the warranty certificate duly completed by your dealer (date, stamp and signature).
- The warranty from the above-mentioned certificate applies to the unit part; the vehicle part is also covered by the car manufacturer's warranty.
- The warranty should, as far as possible, be redeemed at the dealership where the vehicle was purchased, both for the unit itself and for defective parts that may be changed separately.
- The motorhome shall be made available to the dealer for any exchange or repair. Any return transport costs or other direct or indirect expenses incurred shall not give rise to compensation.
- Where domestic appliances are covered by their own Manufacturer warranty, please contact your nearest brand representative or, should this not be possible, your Pilote dealer may be able to help.

The warranty will not apply in the following cases:

- The buyer has not complied with the instructions for use;
- The motorhome has been modified by a non-approved person or by installing non-original parts;
- The damages or the defect are due to failure to observe the Highway Code;
- Damages are the result of improper or negligent use;
- normal wear and tear;
- the motorhome has been repaired without first informing the manufacturer;
- the motorhome has been transformed or equipped with accessories not fitted by the manufacturer and which are liable to affect its substantial vehicle characteristics. Example: installation of a motorbike rack modifying the live load, the unladen weight, the registration details, the suspension and the distribution of the load on each axle, as well as the road handling.

"I certify that my dealer has given me a user manual and a manufacturer's warranty certificate."

Client's signature

Dealer stamp (MANDATORY)

5-YEAR SEALING CERTIFICATE

WARRANTY CONDITIONS

• General provisions

The warranty enters into effect on the vehicle delivery date. It provides full cover for damage due to unusual wear in the sealing of the unit. The work done under this warranty cannot be used to prolong its duration. It is up to the dealer to decide whether to repair or replace any damaged parts.

• Terms of validity

The owner must respect the following provisions to benefit from the 5-year sealing warranty:

- have the regular scheduled services and check-ups done at a PILOTE dealer. **The vehicle owner must pay the cost of the first 2 hours of the annual inspection (billed at the hourly rate of the dealer overseeing the inspection),**
- present the certificate with the annual inspection stamps, completed by the dealer,
- failure to respect either of these two provisions will lead to full cancellation of the 5-year sealing warranty.

• Exclusion clause

This warranty does not apply if the defect results from:

- repairing the motorhome without first informing the manufacturer;
- improper use of the vehicle,
- unauthorized modification of the unit.

RESTRICTIONS

The 5-year sealing warranty does not cover damage caused by external factors (crashes, weather conditions, flying gravel, etc.), damage caused by products transported, exposure to natural catastrophes and poor maintenance.

SERVICES

It is **ABSOLUTELY ESSENTIAL** to see your dealer every year. The dealer will supervise the inspection of your vehicle's various sealing points.

Inspection date
year 2

5

Dealer stamp

Inspection date
year 4

5

Dealer stamp

Inspection date
year 3

5

Dealer stamp

Inspection date
year 5

5

Dealer stamp